

We are humans after all

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Please note: Chaos ≠ Error Culture



IT is a complex world!

Digitalization requires a mind-shift

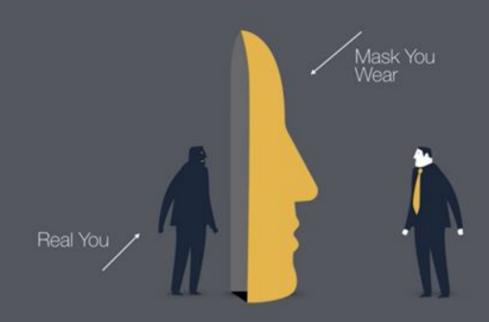
Frequent technology turn-around

Fast moving industry





Impostor Syndrome



Sometimes we do mistakes

No-Action might also be an error

Recognize your mistakes
Speak about them
Act professionally

we all make mitakes!

It's just a matter of responsibility

What is Error Culture

source: https://www.teamazing.com/what-is-error-culture/

Mistakes are allowed

Search for solutions

Concession

Feedback



It's a company-wide effort

Responsible workers drive the future of a company

Inspired by the book "Drive" written by Daniel H. Pink

There are 2 types of motivation:

Type X behavior is driven by **extrinsic** desires - money, power, .

Type I behavior is driven by **intrinsic** desires – autonomy, mastery, and purpose.

It is normal to start a "Type X" and then you become a "Type I" person.

Quality is expected, don't wait customers to ask for it.

Take decisions all together: good and bad ones.

Be committed!



